

Warranty Card

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*Where sun shined
Power always on*
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Factory Warranty
Warranty Conditions

Lux Power Tech Factory Warranty

This applies exclusively to Lux Power Tech branded products manufactured by Shenzhen Lux Power Technology Co., Ltd. and purchased through Infinity Innovations Ltd. Warranty services are also provided by Infinity Innovations Ltd.

For the aforementioned products, you will receive a Lux Power Tech warranty valid for 12 years from the date of delivery. The warranty covers any costs for repairs or spare parts during the agreed-upon period, starting from the date of device delivery, subject to the following conditions:

The warranty includes all defects in design, components, and manufacturing.

Factory Warranty Scope

The warranty does not cover damages caused by the following reasons:

- Breaking the product seal (opening the casing)
- Transport damage
- Incorrect installation or commissioning
- Failure to observe the user manual or quick installation instructions
- Unauthorized modifications, changes, or attempted repairs
- Incorrect usage or inappropriate operation
- Insufficient ventilation of the device
- Failure to observe the applicable safety regulations
- Force majeure

Furthermore, the warranty does not cover cosmetic defects that do not affect the energy production.

Warranty Conditions

If a device becomes defective during the agreed Lux Power Tech warranty period, and unless it is deemed impossible or disproportionate, one of the following options will be chosen at the discretion of Lux Power Tech:

- Device repair at the factory.
- Device repair on-site.
- Exchange for a replacement device of equivalent value, taking into consideration the model and age of the device.

In the latter case, the remaining warranty entitlement will be transferred to the replacement device, and your entitlement will be documented by Lux Power Tech.

Excessiveness in the aforementioned context exists particularly if the cost of the measures for Lux Power Tech would be unreasonable, considering:

- The value that the device would have without the defect,
- The significance of the defect,
- Alternative workarounds that customers of Lux Power Tech could resort to without significant inconvenience.

Please fill the required information in and send this page to Infinity Innovations Ltd when you need to apply warranty service support.

User information

Company/User Name: _____

Address: _____

Telephone: _____ Email: _____

Project Installation Location: _____

Product Information

Inverter Model: _____ Serial No.: _____

Invoice No.: _____ Purchase Date: _____

Dealer: _____ Commission date: _____

Fault/Error Description: _____

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